**Terms & Conditions**

Shopping on M K Mobile Shop is safe, fast and convenient. To make life easier, we accept a number of secure payment methods designed to be completely safe and friendly. When you shop at M K Mobile Shop, your privacy and online security are always guaranteed.

Secure Credit Card payment

We can also accept Credit Card payment using MasterCard or Visa.

What does my warranty include?

Electronic devices at M K Mobile Shop carry a 12 month warranty unless specified otherwise.

As for accessories, such as cable and headset, they carry a 2 weeks warranty.

PLEASE NOTE: M K Mobile Shop only repairs and replaces his own products. Please note that we keep records of serial numbers (SN Code or IMEI) of every products we sold out.

What about the No reason return policy?

We not accept "No reason" return!!!!

Like "I am not like”,” It is not like I think”,” I think will have some more function”.” My phone signal is weak”.” Speed not like I wish" ETC

we are unable to issue refunds for orders processed beyond that time frame.

If you are uncertain about any terms, feel free to email us

What is the repair item & exchange policy?

Repair and exchange only on defective units.

For buyer had used old Mobile Phone we only can support repair service, For some big problem phone we only can promised buyer you will get a well phone back but maybe you will get is another same model used phone or some part changed one.

Hardware repair case:

For change hardware buyer need pay cost fee. The hardware price depend on factory request.

Electronic devices at M K Mobile Shop carry a 12 month warranty unless specified otherwise.

As for accessories, such as batteries and headset, they carry Only 2 week’s warranty.

Our warranty covers:

Any technical problem(Not need change hardware)

For example, your phone cannot receive incoming calls, etc

Our warranty covers only those defects which arise as a result of normal use of the product, and those not apply to any:

1. Improper or inadequate maintenance

2. Misusage and mishandling

3. Fire, flood and other will-of-god

4. Damaged by a wrong voltage use

5. Physical damage (for example, dropping the device on the floor or into water, broken screen, broken case, etc.)

6. Unauthorized modification or alteration

What if the item I receive is defective or damaged?

If the item you receive is defective or damaged, you can request a replacement.

Please check your items immediately upon delivery and inform us within 48Hrs.

Replacements and refunds are accepted on merchandise within 5 days of receipt for items that

HAVE NOT BEEN USED, LIKE NEW WITH NO COSMETIC OR TECHNICAL CHANGES.

PLEASE NOTE: Shipping and handling charges are non-refundable.

Contact Us

If you have any questions about this Agreement, please contact us filling this contact form +91 9824349813.